

CONFERENCE INFORMATION GUIDE



This year's conference will be held on the Zoom Events platform. Here are some tips to make sure you have the best experience:

- Prior to the first session - sign up for Zoom or update to the latest version.
- Double check your email! All attendees will receive an email from info@ausm.com with a link to the conference platform.
- If you did not receive an email, please contact manton@ausm.org.
- For easy access - log in to Zoom using the same email address you used to register.
- Can't attend live? Recordings of the sessions will be available through the Zoom Events platform for one month after the conference.

ZOOM ACCESS & NAVIGATION

Here are some tips to help you navigate the virtual conference:

- Check into the virtual conference platform up to 30 minutes before the keynote session (8:30am each day).
- From the virtual lobby - use the top navigation bar to view all sessions, conference sponsors, speaker bios, and more.
- Save sessions in your personal itinerary by bookmarking them on the session page.
- Reference materials are available to download through each session page.
- Join sessions by clicking the "Join" button on the session page - available 5 minutes prior to check in.
- Each session will be hosted as a webinar. Participants can ask session questions via the Q&A feature.
- Access the chat feature by clicking the comment bubble on the right-hand side.
- You can connect with AuSM event staff via the chat by messaging AuSM Events directly.
- Need more support? Check out Zoom's [help guide](#) for more information.

ZOOM CODE OF CONDUCT:

- Do not share any personal or identifiable information
- Questions should be broad and not specific to a situation or person
- Harassment, intimidation, or discrimination of any kind is not tolerated.